

New Signup: *SMS:*

To Customer: {Hello Customer {Name}! Well come to Vcare Medical Diagnostics. Your registration is successfully completed. Thank you for choosing us.}

To Admin: No SMS only Email

New Signup- Email:

To Customer (from info@vcaremedicaldiagnostics.com) {To Customer: {Hello Customer {Name}! Well come to Vcare Medical Diagnostics. Your registration is successfully completed. Thank you for choosing us.}

Login with otp,

SMS: {SMS Template} To Customer

846496 is the OTP for accessing your Vcare account valid for 15mins. PLS DO NOT SHARE IT WITH ANYONE(VCARE OR OTHERWISE)

Email: {Email Template} To Customer from (info@vcaremedicaldiagnostics.com)

846496 is the OTP for accessing your Vcare account.

This OTP is valid for 15 minutes. Please do not share this One Time Password with anyone. In case you have not requested for OTP, please contact Vcare Medical Diagnostics helpline at 8340000322, 9160009122 or Email us : info@vcaremedicaldiagnostics.com

Order confirmation OTP

SMS: {846496 This OTP is valid for 15 minutes. Please do not share this One Time Password with anyone.}

Email: {Email Template} to Customer from (orders@vcaremedicaldiagnostics.com)

846496 This OTP is valid for 15 minutes. Please do not share this One Time Password with anyone. In case you have not requested for OTP, please contact Vcare Medical Diagnostics helpline at 8340000322, 9160009122.

Order Placed:

SMS:

To Customer {Thank you for your order with Vcare Medical Diagnostics. We will be in contact with you if we require further information.}

To Admin : no sms only email

Email:

To Customer {Email Template} (from orders@vcaremedicaldiagnostics.com)

Email template reference below

Thank you for booking appointment with TG LABS. We will be in contact with you if we require further information.		
Booking on : 2023-02-11 18:37:39		
Package(s)/Test(s) : SARS-CoV-2 Qualitative RT PCR		
Address & Pin code : H NO: 4-7-9/1/2 RAGHAVENDRA NAGAR, NACHARAM,MEDCHAL. 500076		
Report Hard Copy: No		
Instructions :		
<ul style="list-style-type: none">• Kindly allow 30 minutes time (+/-) for the technician to find and reach your location through possible traffic/weather.• Please retain a copy of this document and submit it when demanded by the technician.• Soft copy will be sent to you within 48 hours of sample collection and hard copy will be delivered in another 3-4 days if the option is opted while booking.• Please verify your address and inform us of any change to ensure timely delivery of reports.• Any additional tests if required will be chargeable.• To remove beneficiary kindly contact us on below customer support number.• 8-12 hrs of fasting is essential before sample collection.• Please read Terms of Service and Cancellation of refund policy.• For more than one beneficiary, all beneficiaries shall provide sample on the same day under the same roof.		
website : www.tglabs.in	email : info@tglabs.in , reports@tglabs.in	phone : 9652603022

To Admin {Email Template} (orders@vcaremedicaldiagnostics.com)

Hi Admin, new order is placed. Same customer template should be sent to admin

Order Processed/Cancelled:

SMS:

To Customer {Dear **name** your order is **Processed/** cancelled as per our discussion.

Your Appointment booked on "{#var# Date /Time }" is cancelled as per your request with Vcare Medical Diagnostics. Share your concern on {#var#}, if you have not cancelled the appointment.*

Your Appointment booked on "{#var# Date /Time }" is **Processed** as per your request with Vcare Medical Diagnostics. Share your concern on {#var#}, if you have not cancelled the appointment.*

To admin:

Order number XXXX with customer name, date and time is processed.

Order number XXXX with customer name, date and time is cancelled.

Email:*

To Customer (from : orders@vcaremedicaldiagnostics.com)

{Dear **name** your order is is **Processed/cancelled** as per our discussion. (template refrence) all details should be included in a box format

Your Appointment booked on "{#var# Date /Time }" is cancelled as per your request with Vcare Medical Diagnostics. Share your concern on {#var#}, if you have not cancelled the appointment.*

Your Appointment booked on "{#var# Date /Time }" is **Processed** as per your request with Vcare Medical Diagnostics. Share your concern on {#var#}, if you have not cancelled the appointment.*

To admin:

Order number XXXX with customer name, date and time is processed. (template refrence) all details should be included in a box format

Order number XXXX with customer name, date and time is cancelled. (template refrence) all details should be included in a box format

Order Assigned to Collection Boy:

SMS: {dear name one new order assigned to you, check your account }

Email: To Collection Boy {dear name one new order assigned to you, all customer details with box format } from orders@vcaremedicaldiagnostics.com

Order Completed

SMS:

To Customer : No

To Admin :No

To Collection Executive : No

Email:

To Customer :No

To Admin : Order number with customer details should be received(template reference in box format)

To Collection Executive: No

Reports upload

SMS: {SMS Template}

To Customer : with reports link (Dear Name-and booking id Your report is ready open the link to view the report and download. Thank you for choosing Vcare medical diagnostics.)

Email: {Email Template}

To Customer : with reports link (Dear Name-and booking id Your report is ready open the link to view the report and download. Thank you for choosing Vcare medical diagnostics.) To Customer with reports link (from reports@vcaremedicaldiagnostics.com)

Doctor Appointment

SMS

To Customer {SMS Template}

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for doctor appointment. Our executive will call you shortly to help you with the details. Thank you.

To Admin {NO}

Email :

To Customer {Email Template} from info@vcaremedicaldiagnsotics.com

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for doctor appointment. Our executive will call you shortly to help you with the details. Thank you.

To Admin {Email Template} from info@vcaremedicaldiagnsotics.com

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for doctor appointment. Our executive will call you shortly to help you with the details. Thank you.

Template reference in box format with all customer details like, customer name, booking time, doctor name .

Home Services

SMS

To Customer {SMS Template}

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for At Home Services. Our executive will call you shortly to help you with the details. Thank you.

To Admin {No}

Email

To Customer {Email Template} from info@vcaremedicaldiagnsotics.com

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for At Home Services. Our executive will call you shortly to help you with the details. Thank you.

Template reference in box format with all customer details like, customer name, booking time, doctor name .

To Admin: (orders@vcaremedicaldiagnostics.com)
same customer template with all details

Prescription upload

SMS

To Customer {SMS Template}

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for **Prescription upload**. Our executive will call you shortly to help you with the details. Thank you.

To Admin {No}

Email

To Customer {Email Template} from info@vcaremedicaldiagnosotics.com

Hi Customer {Name}! Thank you for choosing Vcare Medical Diagnostics, we have received your request for **Prescription upload**. Our executive will call you shortly to help you with the details. Thank you.

Template reference in box format with all customer details like, customer name, booking time, doctor name .

To Admin: (orders@vcaremedicaldiagnostics.com)
same customer template with all details

Walkin:

Order Entry – After submitting

SMS: {SMS Template}

Your Sample registered successfully. Name: {Customer Name} ,Test Booking ID: {ID number},Thank you for using our services - VCARE MEDICAL DIAGNOSTICS. Call 8340000322, 9160009122.

Email: {Email template} from info@vcaremedicaldiagnostics.com

Your Sample registered successfully. Name: B VENKAT REDDY , Order ID: 0221050276,Thank you for using our services - VCARE MEDICAL DIAGNOSTICS. Call 8340000322, 9160009122.

Bulk sms approval (promotional message)

SMS Select all is missing

Once number is added on mobile number it should not be allowed in another mobile number.